IMPLEMENTATION AND SUPPORT

PeopleAdmin can be implemented in about three to four months as a vendor-hosted "ASP" (Application Service Provider) solution. PeopleAdmin hosts and maintains all of the hardware and software for the system at a professionally managed data center. All that is needed to operate PeopleAdmin is a computer with a current web browser and Adobe Acrobat Reader.



People Admin: Leave the Paper Trail Behind

"The service from PeopleAdmin has been exceptional. Our IT department was not involved in any of the process, as we contact PeopleAdmin if we have questions or problems to resolve. Questions are usually addressed with minutes via email and changes to the system usually take less than a day. I couldn't imagine getting better service - from anyone for anything!"

People Admin

- Ithaca College

www.peopleadmin.com 1-877-637-5800

- **Quick Implementation** PeopleAdmin can be implemented in about 3-4 months with minimal interaction from information technology. PeopleAdmin will work directly with your HR office to fully tailor and configure the system to the unique needs of your office.
- Complete Customization PeopleAdmin works directly with the Human Resources office to create a completely tailored solution, including customized job requisition forms, employment application, site graphics and workflow for each institution. Offices can even utilize different applications or a unique workflow for different position types.
- Onsite Training PeopleAdmin begins working with your office immediately
 to design a rollout strategy tailored to the needs of your organization.
 PeopleAdmin will provide onsite training for Human Resources staff.
 PeopleAdmin will even provide training and documentation to assist your
 campus with rollout to applicants and hiring managers.
- System Upgrades and Enhancements The PeopleAdmin annual license fee includes all maintenance, support and system upgrades during the license period. Upgrades are applied automatically to the system. Clients receive a description of new functionality being offered and can contact PeopleAdmin to request activation of the new functionality.
- Ongoing Technical Support PeopleAdmin assigns an account manager to each client for ongoing maintenance and customer support. This account manager is responsible for becoming an expert in your office and the way in which you utilize the PeopleAdmin system. Clients can contact their account manager for system modifications or general technical support.
- Higher Education and Public Sector Focus PeopleAdmin is the only applicant tracking vendor with a unique focus on the needs of Higher Education and Government Agencies. PeopleAdmin provides numerous opportunities for client interaction through our client listserv, annual client conference in Austin, Texas and attendance of numerous industry-specific conferences.